

SAFETY, SECURITY, QUALITY AND HSE POLICY

Annex 1: Commitment to adhere to the Safety, Security, Quality and HSE Policy of the LATAM Group.

All companies in the LATAM group (including Maintenance Centers, Maintenance Organizations and Engine Workshops) are committed to achieving and maintaining the highest standards of Safety, Security for the Protection of Civil Aviation, Quality, Health, Occupational Safety and Environment in all its operational and administrative activities, facilities and locations where it operates, allocating the necessary resources for this purpose in accordance with the strategic guidelines outlined by the group's senior management, undertaking the following commitments:

- Declare safety as the non-negotiable value of the LATAM group, including the promotion of a positive safety culture, providing safe and healthy working conditions, promoting a culture of self-care in employees, developing processes aimed at prevention, identifying hazards and threats, assessing and mitigating the risks associated with the different operational and administrative activities inherent to the operation of the group, and guaranteeing that the operational personnel are in psychophysical and medical conditions suitable for the development of their duties;
- Ensure the provision of resources to guarantee the successful implementation of this policy;
- Guarantee regulatory compliance and operational standards by the companies that make up the LATAM group;
- Documentally establish the organic structures, as well as accountability through the Safety Committees;
- Promote the development of an Occupational Health System and Safety Management System for all workers (executives and employees) involved in operational activities and that allows preventing injuries and/or professional illnesses of its workers and contractors;
- Guarantee that workers are informed and actively participate in all elements related to the Occupational Health and Safety Management System;
- Promote and strengthen the culture of non-punitive reporting of events, reports of unsafe actions and conditions, ensuring their confidentiality and ensuring that no sanctions will be applied to those who carry them out, understanding that error is inherent to the human condition; The principles of "fair culture" are applied, but without accepting deliberate intentional deviations from the group's operational standards or processes, ensuring correct compliance with the LATAM group's Code of Conduct;
- Implement and maintain a Civil and Corporate Aviation Security Management System based on IATA standards (SeMS), with scope throughout the organization and facilities of the LATAM group, establishing functions and responsibilities, description of objectives, plans and programs that seek to continually evaluate and mitigate threats and vulnerabilities. Likewise, promote a safety culture for all employees through a training and awareness plan;
- Contribute to the protection of the environment through the implementation of a long-term sustainability strategy that considers the management of environmental impacts related to the activities carried out by the LATAM group, its suppliers, service providers and contractors, constant monitoring and performance improvement;
- Ensure the protection of the environment, prevent pollution, manage our carbon footprint, operate under a circular economy approach and ensure the application of best practices in the industry;
- Comply with current local legislation, international agreements and/or any other commitment signed by any company in the LATAM group, applicable in terms of Operational Safety, Security for the Protection of Civil Aviation, Health, Occupational Safety, Quality and Environment.

The LATAM group applies the principles of ethics, excellence and Continuous Improvement of the Integrated Operational Safety Management System, Security for the Protection of Civil Aviation, Quality, Health, Occupational Safety and Environment of the Operator, Maintenance Center, Maintenance Organization and/or Engine Workshop, in order to be one of the most admired airline groups in the world. In this way, the commitment to generating value for customers, shareholders, suppliers, authorities, employees, collaborators and locations where operational activities are carried out is reinforced.

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