

# Third Quarter 2014 Results Presentation

November 2014

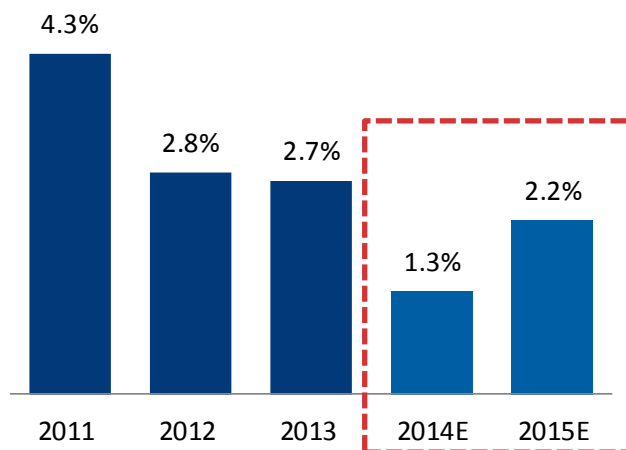
**GRUPO LATAM.**  
PASIÓN ES LO QUE NOS HACE VOLAR.

# 3Q14 and 9M14 Financial Summary

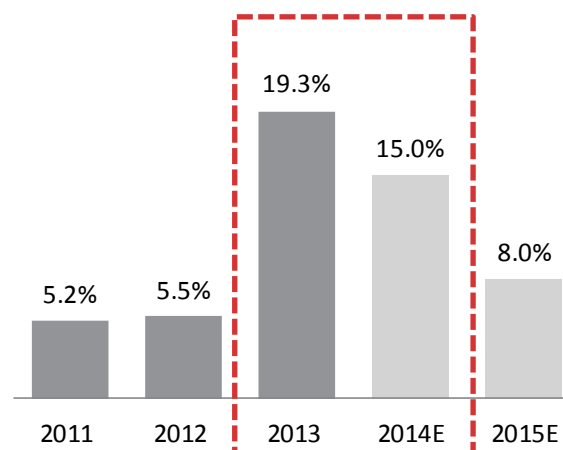
(US\$ Millions)	3Q14	3Q13	Change	9M14	9M13	Change
Total Operating Revenues	<b>3,141</b>	3,361	-6.5%	<b>9,366</b>	9,869	-5.1%
Operating Income	<b>118</b>	255	-53.7%	<b>246</b>	409	-39.8%
Operating Margin	<b>3.8%</b>	7.6%	-3.8pp	<b>2.6%</b>	4.1%	-1.5pp
Net Income	<b>-108</b>	52	-307.0%	<b>-208</b>	-235	-11.5%
EBITDAR	<b>501</b>	621	-19.3%	<b>1,383</b>	1,516	-8.7%
EBITDAR Margin	<b>16.0%</b>	18.5%	-2.5pp	<b>14.8%</b>	15.4%	-0.6pp

# We are facing a weaker macroeconomic scenario in Latin America

## Slower GDP growth rates in Latin America\*



## Strong currency depreciation\*\*



## Currency depreciation over the last three years



Source: Global Bank, IMF

(\*) Note: average GDP growth Latin American countries

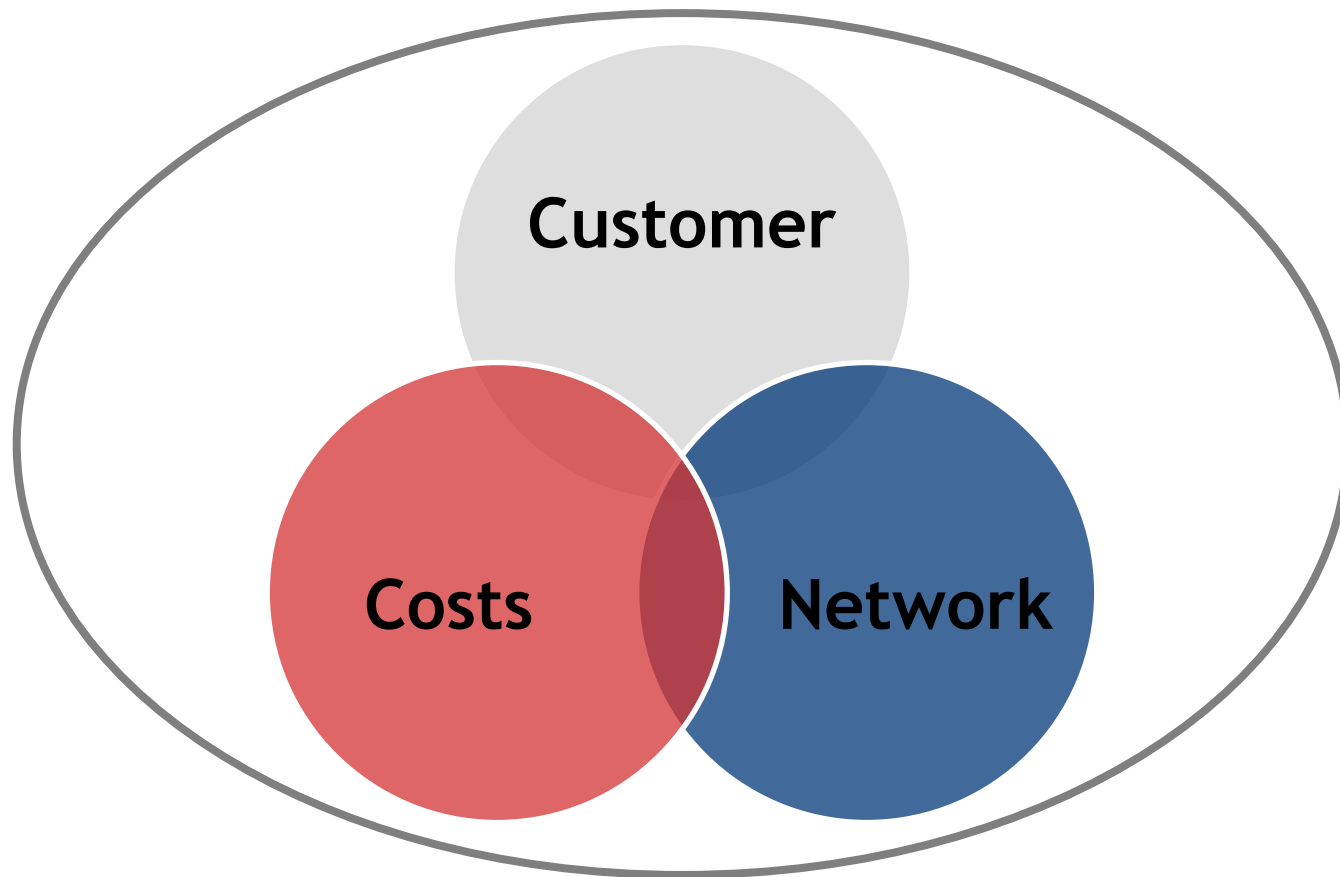
(\*\*) Note: currency depreciation constructed with simple average ARS, BRL, CLP, COP, MXN, PEN and VEF

# Competition to/within South America has increased significantly

## 2014 ASK growth vs 2011



We want a majority of the people flying within South America to choose LATAM

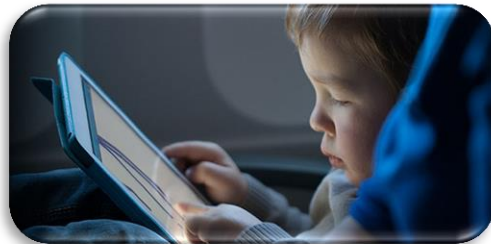


# Customer: We will seek to have the preference of our customers

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→ Differentiated passenger experience

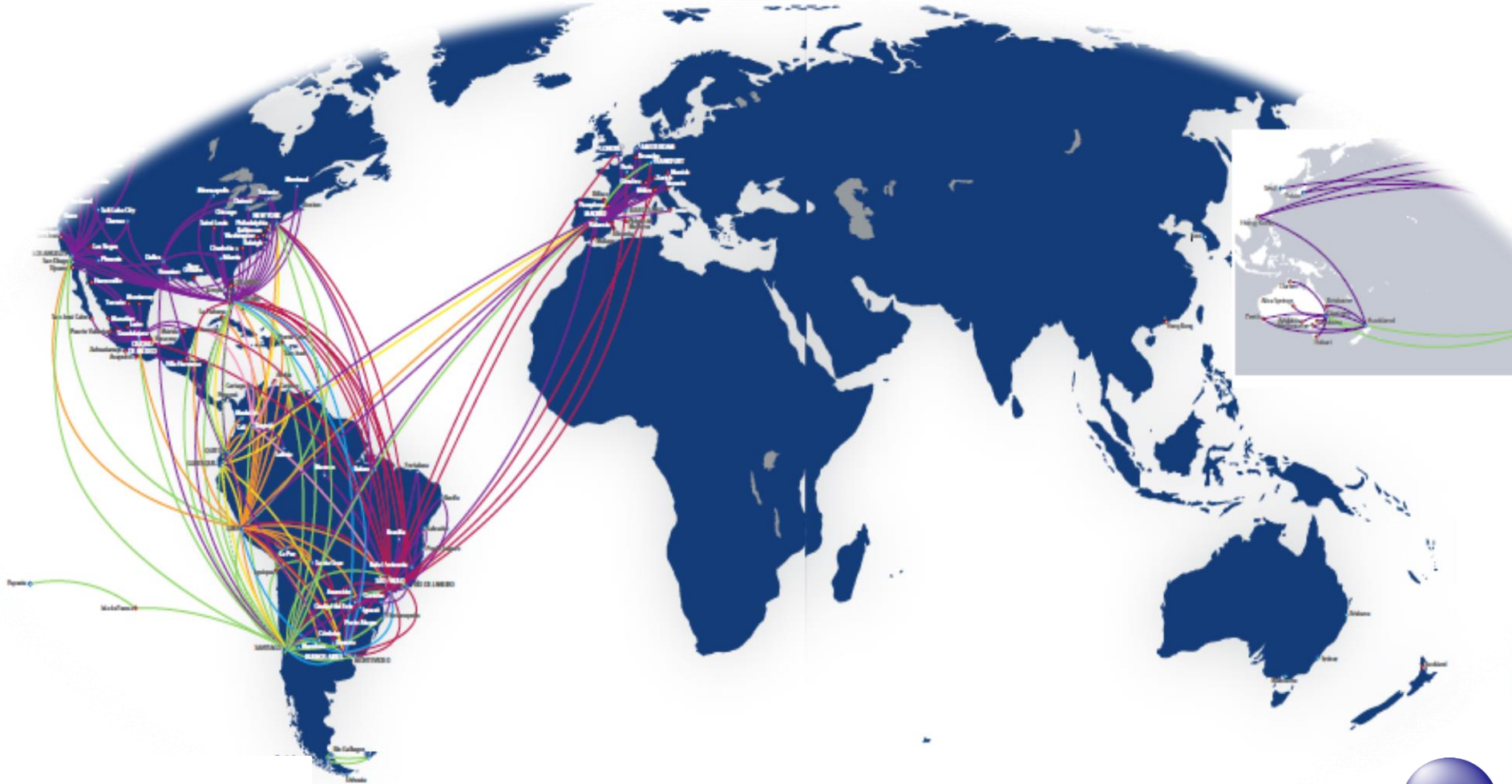


→ Use of technology in most of the passengers' processes



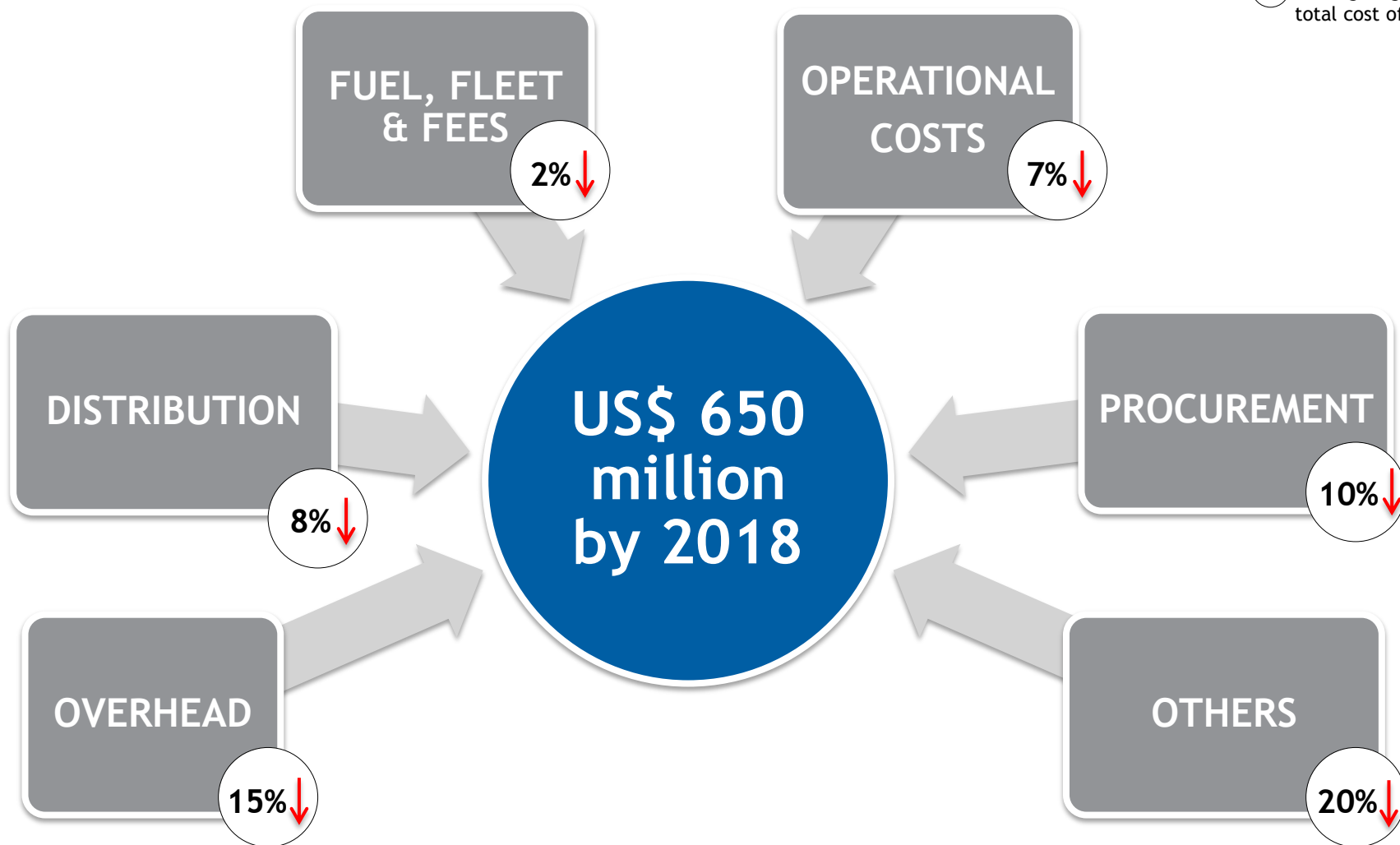
→ Building a single brand, culture, product and value proposition

# Network: We will develop the best network of destinations



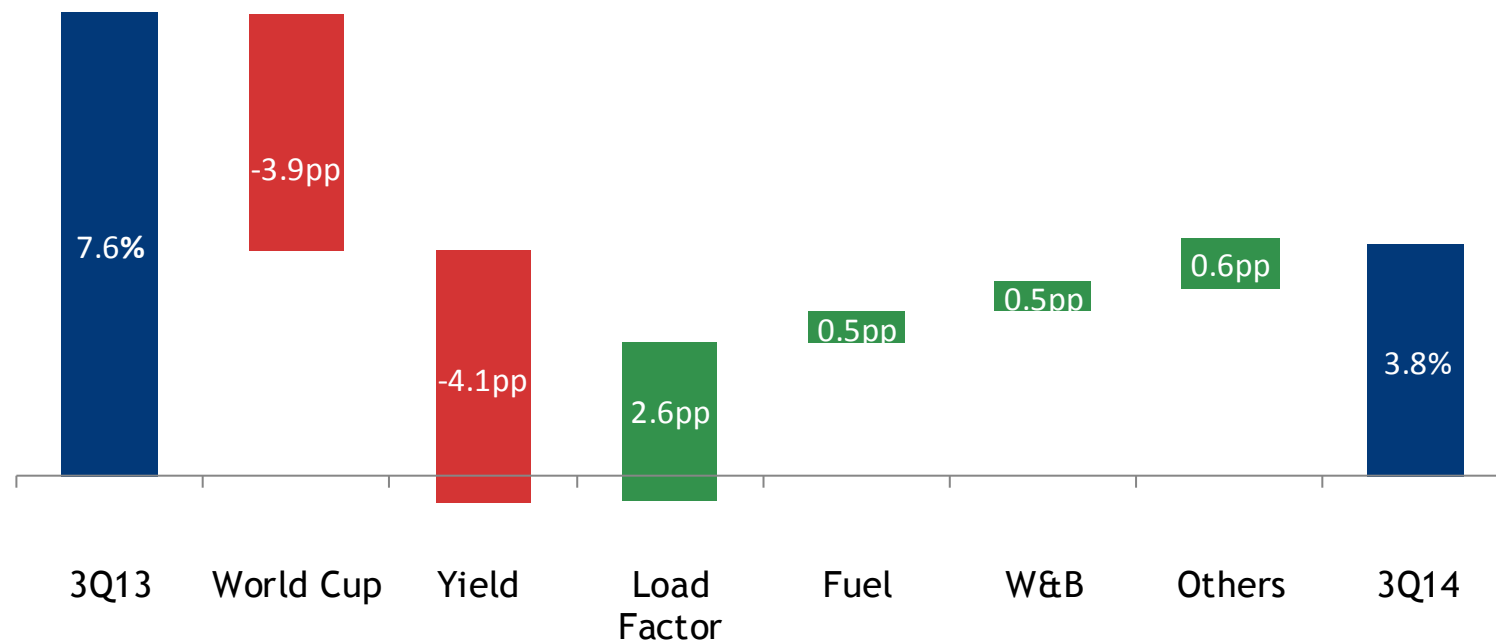
# Costs: We will focus on efficiency and cost reduction

○ Saving target of the total cost of the item



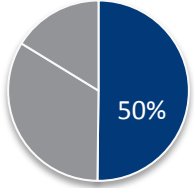
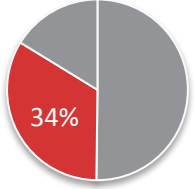
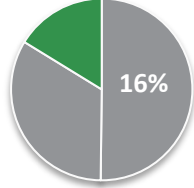



# LATAM Airlines Group operating margin 3Q2014



33,035	ASK (millions)	32,880	-0.5%
2.29	Brazilian real (US\$)	2.27	-1.3%
3.44	Fuel Price Ex-Hedge (US\$)	3.39	-1.5%
255	Op. Margin (US\$ mm)	118	-53.7%

# LATAM Airlines Group Passenger Operations 3Q14 - Revenues decreases 6.9%

		<u>Pax Capacity</u> (million ASK)	<u>Pax Traffic</u> (million RPK)	<u>Pax Load Factor</u>	<u>RASK</u> (US Cents)
<u>International</u> (Long Haul & Regional)		-0.3%	+3.6%	+3.3 pp	7.7 -6.3%
<u>Domestic Brazil</u>		-2.2%	-2.4%	-0.2 pp	8.3 -11.5%
<u>SSC Domestic</u>		+2.7%	+7.2%	+3.4 pp	9.2 -5.2%
<u>Total</u>		-0.5%	+2.1%	+2.1 pp	8.0 -6.5%

# LATAM Airlines Group Cargo Operations 3Q14 - Revenue decreases 5.9%

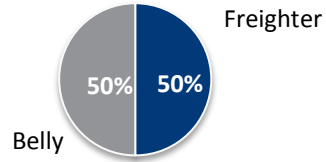
Cargo Revenues

Cargo Capacity  
(million ATK)

Cargo Traffic  
(million RTK)

Cargo Load  
Factor

Cargo Operation



-4.8%



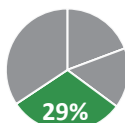
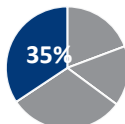
-1.9%

+1.8 pp

→	<u>Yield based on RTKs (US cents)</u>	39.5	-4.1%
→	<u>Revenues per ATK (US cents)</u>	23.1	-1.1%

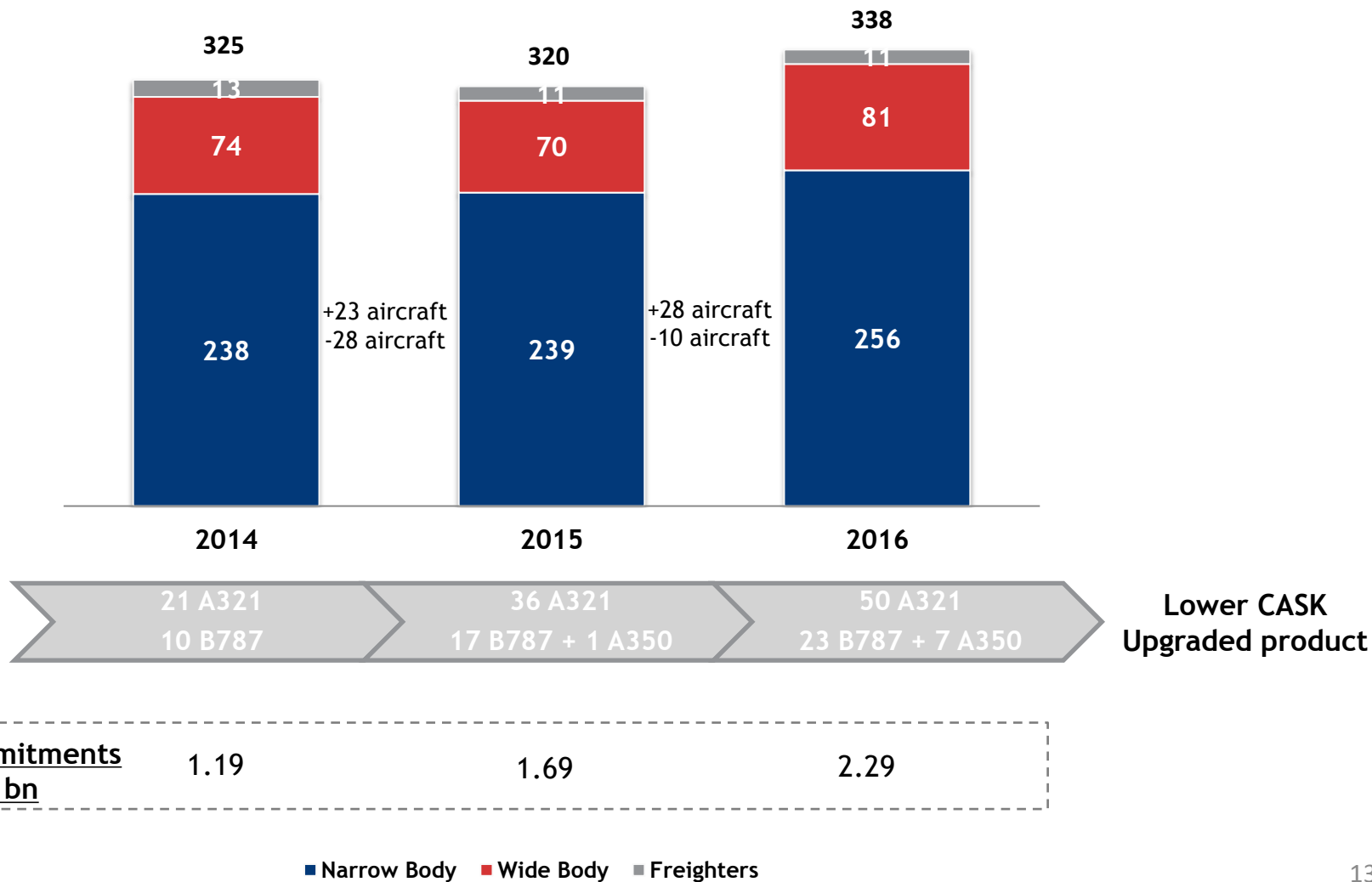
- ★ The Company continues with a rational and disciplined approach toward freighter capacity
- ★ We are in the process of leasing three of our B767 freighter aircraft to an operator outside the region

# Operating Costs during 3Q14

		<u>US\$ (mm)</u>	<u>Variation vs. 2Q13</u>
<u>Wages &amp; Benefits</u>		607	-2.8%
<u>Aircraft Costs</u>		498	+3.6%
<u>Other</u>			
			
	Commissions to agents	96	-15.7%
	Other rental and landing fees	330	-1.6%
	Passenger services	80	+2.3%
	Other operating expenses	364	-12.6%
<u>Operating Cost ex -fuel</u>		1,975	-3.6%
Operating Cost per ASK-equivalent (US Cents)		3.8	-1.6%
<u>Aircraft Fuel</u>		1,048	-0.8%
<u>Total Operating Cost</u>		3,023	-2.6%
Operating Cost ASK-equivalent (US Cents)		5.9	-0.6%

# LATAM's fleet plan: focus on fleet renewal

## Total aircraft at the end of the year



		2014	2015
ASK Growth	Total Network	-2 / 0%	2% / 4%
	International (Long Haul & Regional)	-3% / -1%	4% / 6%
	Brazil Domestic	-2% / 0%	0%
	SSC Domestic	3% / 5%	4% / 6%
ATK Growth		-5% / -3%	1% / 3%
Operating Margin	(FY 2014)	~4% / 5%	

Thank you



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