



**ORDINARY SHAREHOLDERS MEETING**  
**MARCH 24, 2025**  
**LATAM AIRLINES GROUP S.A.**  
Public Company

**INSTRUCTIONS FOR REMOTE PARTICIPATION AND VOTING**

As informed in the material fact dated February 12, 2025 and by means of the notice published in the newspaper "La Tercera", the Board of Directors of LATAM Airlines Group S.A. (the "Company"), in accordance with the provisions of General Rule No. 435 and Circular Letters numbers 1,141 and 1,149 of the Financial Market Commission (the "CMF"), approved the implementation and use of technological means at the Ordinary Shareholders' Meeting of the Company to be held on Monday, March 24, 2025 at 3:00 p.m. (the "Meeting"). Said technological means, which will allow remote participation and voting by shareholders or their representatives, will guarantee the identification of those who participate in the Meeting and will safeguard the principle of simultaneity or secrecy of the votes taken therein.

**I. WHEN AND HOW TO CARRY OUT PRE-ACCREDITATION FOR THE MEETING?**

To participate in the Meeting remotely, shareholders must register by sending an email to [registrojuntas@dcv.cl](mailto:registrojuntas@dcv.cl) until 3:00 p.m. on Friday, March 14, 2025, expressing their interest in participating in the Meeting and attaching the following information:<sup>1</sup>

**1) In the case of shareholders who are natural persons and act on their own behalf:**

- a) Copy of both sides of the shareholder's valid identity card or passport; and

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<sup>1</sup> Shareholders are requested to send the requested information in advance, in order to avoid delays and thus enable the holding of the Meeting. If any inconvenience occurs, please contact the Company in advance, so that we can take the measures within our reach, taking into account that the coordination of a Meeting to be held with the implementation of remote means of participation and electronic voting requires, due to the available systems, high compliance standards.

- b) The Participation Form, duly signed, which is available at the link on the Company's IR website, <https://www.latamairlinesgroup.net/news-releases/news-release-details/shareholders-meeting-15>

**2) In the case of shareholders who are natural persons, but who will act through a representative:**

- a) Copy of both sides of the valid identity card or passport of the shareholder and the representative who will act at the Meeting;
- b) The power of attorney to appear at the Meeting; and<sup>2</sup>
- c) The Participation Form, duly signed, which is available at the link on the Company's IR website, <https://www.latamairlinesgroup.net/news-releases/news-release-details/shareholders-meeting-15>

**3) In the case of shareholders who are legal entities, but who will act through a representative:**

- a) Copy of both sides of the valid identity card or passport, of:
  - i. the legal representative(s) of the legal entity with the power to delegate their representation for participation in the Meeting; and
  - ii. the representative who will participate in the Meeting on behalf of the legal entity shareholder;
- b) Current deed of legal representation of the legal representatives of the legal entity (shareholder), via a notarized copy with advanced electronic signature, unless the representatives are duly registered in DCV Registries;
- c) The power of attorney to appear at the Meeting; and<sup>3</sup>

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<sup>2-3</sup> The power to appear at the Meeting is available for download at the link <https://www.latamairlinesgroup.net/news-releases/news-release-details/shareholders-meeting-15>



- d) The Participation Form, duly signed, which is available at the link on the Company's IR website, <https://www.latamairlinesgroup.net/news-releases/news-release-details/shareholders-meeting-15>

Custodians with shares in custody must indicate the number of shares for which they received instructions and will therefore exercise their voting rights, and must send said instructions to the same email address indicated above ([registrojuntas@dcv.cl](mailto:registrojuntas@dcv.cl)).

Alternatively, and as an option for those shareholders who act in representation, they may also register for the Meeting by accessing the site <https://juntalatam.dcvregistros.cl> and managing the entry of the required documents, according to the instructions indicated on said site.

In the case of shareholder representatives who are **foreign persons without a RUT**, they must complete the registration process by sending an email to the following address: [registrojuntas@dcv.cl](mailto:registrojuntas@dcv.cl), preferably no later than Friday, March 21, 2025 at 3:00 p.m.

Once the background information has been received, DCV Registros - the entity in charge of the accreditation process - will verify the integrity of the aforementioned documents and their validity. In case of omission, error or non-validity of any required document, DCV Registros will request the shareholder, by email, to regularize the situation as soon as possible. Otherwise, the shareholder will receive confirmation by email that the accreditation process has been successfully completed, along with the link to the website <https://juntalatam.dcvregistros.cl>, from which they will be able to participate remotely in the Meeting and vote electronically, if the latter is necessary. In the case of shareholder representatives who are foreign persons without a RUT, their credentials for access on the day of the Meeting will be sent to them by email.

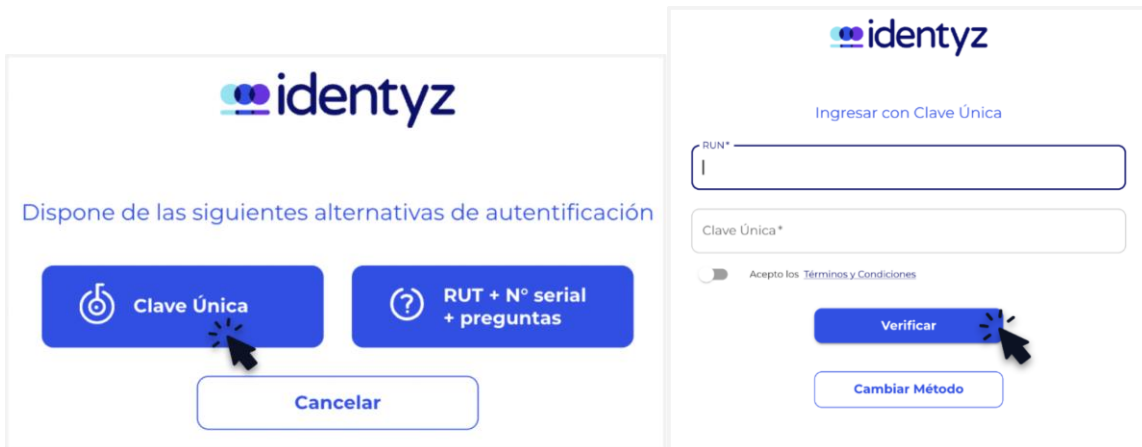
For any questions or queries, please contact [registrojuntas@dcv.cl](mailto:registrojuntas@dcv.cl) or call center (+562 2393 9003) during continuous business hours from Monday to Thursday from 9:00 a.m. to 5:00 p.m., and Fridays and holidays from 9:00 a.m. to 4:00 p.m.

## II. REMOTE PARTICIPATION

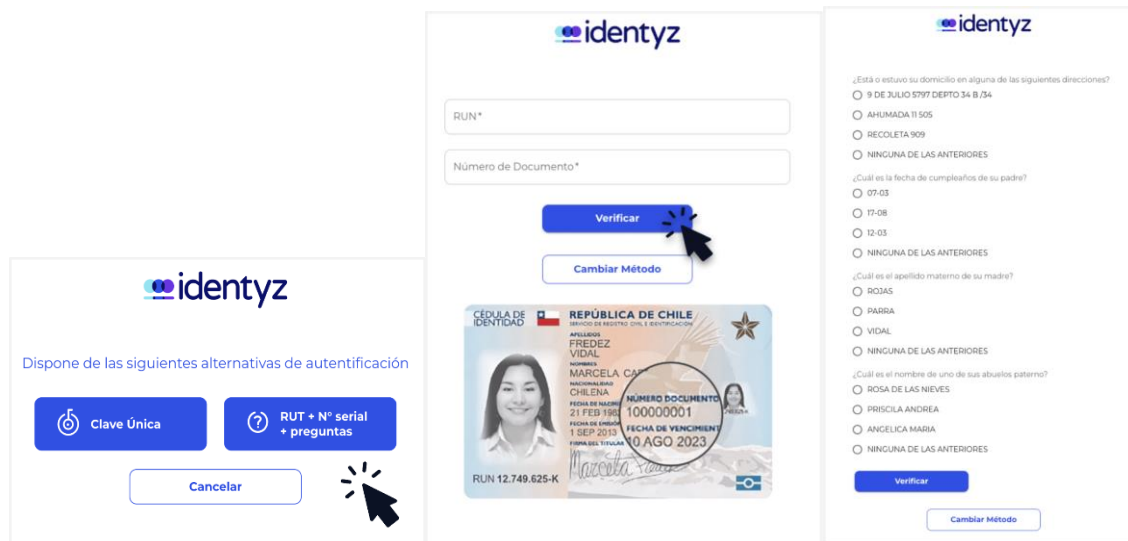
To participate in the Meeting remotely, shareholders or duly accredited representatives (the “Participants”) must enter the site <https://juntalatam.dcvregistros.cl> (by clicking on the “Enter here” button) on the same day of the Meeting, from 1:30 p.m. to 2:50 p.m. at the latest, and verify their identity using one of the two mechanisms provided for this purpose:



- a) **Unique Code:** You must enter your RUT and Unique Code from the Civil Registry, then accept the Terms and Conditions and finally click on “Verify”.



- b) **Personal Identification Questions:** You must enter your RUT and the document or serial number of your identity card and click on the “Verify” button. The system will then require the shareholder or his/her representative to verify his/her identity by means of the “4 Personal Identification Questions”, which must be answered correctly.



The image displays three sequential screenshots of the identyz verification interface:

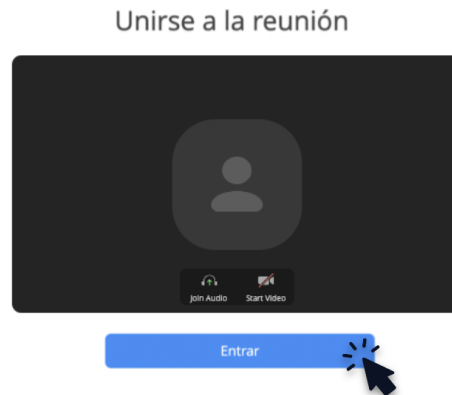
- First Screenshot:** Shows the identyz logo and the text "Disponde de las siguientes alternativas de autenticación". Two main options are presented: "Clave Única" (with a key icon) and "RUT + N° serial + preguntas" (with a question mark icon). A "Cancelar" button is located below these options.
- Second Screenshot:** Shows the "RUT + N° serial + preguntas" flow. It includes input fields for "RUN\*" and "Número de Documento\*", a "Verificar" button, and a "Cambiar Método" button. Below the form is a sample Chilean ID card (Cédula de Identidad) for Marcela Vidal Fredez, with her RUT (12.749.625-K) and document number (100000001) circled.
- Third Screenshot:** Shows a series of four personal identification questions with radio button options:
  - Question 1: "¿Está o estuvo su domicilio en alguna de las siguientes direcciones?" with options: 9 DE JULIO 5797 DEPTO. 34 B, 754; AHUMADA 11 505; RECOLETA 909; NINGUNA DE LAS ANTERIORES.
  - Question 2: "¿Cuál es la fecha de cumpleaños de su padre?" with options: 07-03; 17-08; 12-03; NINGUNA DE LAS ANTERIORES.
  - Question 3: "¿Cuál es el apellido materno de su madre?" with options: ROSAS; PARRA; VIDAL; NINGUNA DE LAS ANTERIORES.
  - Question 4: "¿Cuál es el nombre de uno de sus abuelos paterno?" with options: ROSA DE LAS NIEVES; PRISCILA ANDREA; ANGELICA MARIA; NINGUNA DE LAS ANTERIORES.

If one or more questions are answered incorrectly, four additional questions will be displayed, which must be answered correctly. If a question is answered incorrectly again, the system will be blocked and the Participant must request assistance from the DCV Shareholder Service Desk by calling +562 23939003 or writing to the email address [registrojuntas@dvc.cl](mailto:registrojuntas@dvc.cl).

Once the Participant's identity has been verified, the Meeting page will be displayed, where the Participant's name, identity card number and the number of treasury shares, represented or in custody will appear. Additionally, the total number of shares of the Company and the number of shares present at the Meeting will be shown. If applicable, the details of the shareholders represented by the Participant will be found at the bottom. Once the Meeting has started, the matters to be discussed at it will be shown.

The site will also contain access to the videoconferencing platform, which allows the Participant to connect and interact at the Meeting remotely. This access is unique to the Participant, does not allow two simultaneous accesses and will register the Participant on the Zoom videoconferencing platform with the corresponding name.

- i) **If you are using a computer**, to access the video conference you must click on the “Enter” / “Join” button, and then “Enter audio by computer”.



- ii) **If you are using a mobile device or tablet**, you must click on the “Enter the video conference” access button, which will take you to the Zoom application. It is important to keep both the website (<https://juntalatam.dcvregistros.cl>) and the Zoom application open at the same time.

Junta Ordinaria de Accionistas

Nombre de tu organización

Inicio: / / a las hrs.

Junta en curso

Asistencia: %

Mis datos VER REPRESENTADOS

Nombre:

ID:

Acciones :

Usted puede participar de la Junta a través de videoconferencia. Conéctese en

[ENTRAR A LA VIDEOCONFERENCIA](#)





### III. HOW AND WHEN TO PARTICIPATE DURING THE MEETING?

At 3:00 p.m. on Monday, March 24, 2025, the Company will officially begin its Meeting.

If any Participant attempts to remotely join the Meeting once it has started and the digital doors have closed, the system will prevent their participation in the Meeting. It is recommended that they log in early to test their connectivity and ensure their participation.

Important Note: Participants who have not logged into the platform before 2:50 p.m. on Monday, March 24, 2025 will not be able to participate in the Meeting nor will they be part of the quorum for attendance.

Participants may express their opinion at the Meeting to approve or reject the matters submitted to their vote using the simplified system (voting by acclamation or by voice vote, as this system is explained in section IV below). To do so, the administrator will collectively activate the Participants' audios remotely on each occasion so that those who wish to approve or reject a particular matter may expressly say so.

Additionally, in cases other than voting, Participants may ask to speak when the Meeting gives them the opportunity to do so. For the latter, those who participate remotely are requested, for a better development of the Meeting, to preferably do so using the “Raise hand” and “Lower hand” options on the videoconferencing platform, located in the main bar, at the bottom of the screen.





Important Note: Remote Participants must remain connected to the voting and videoconferencing platforms at all times.

For any questions or queries, please contact [registrojuntas@dvc.cl](mailto:registrojuntas@dvc.cl) or call center (+562 2393 9003) during continuous business hours from Monday to Thursday from 9:00 a.m. to 5:00 p.m., and Fridays and holidays from 9:00 a.m. to 4:00 p.m.

#### **IV HOW TO VOTE?**

Voting at the Meeting will be carried out using the following mechanisms:

- 1) **Simplified mechanism:** first, in accordance with Article 62 of the Law on Joint Stock Companies, and to the extent that there is unanimous approval of the shareholders present at the Meeting, the possibility is contemplated of omitting the individual vote on one or more matters, and proceeding with respect to them by acclamation or by voice vote and recording in the minutes the votes that abstain or reject the matter subject to scrutiny, in the event that it is approved; or recording the votes that abstain or approve the matter, in the event that it is rejected.
  
- 2) **Online voting:** In the event that, for one or more matters, the Meeting does not approve the simplified mechanism of number 1) above, voting will be carried out using the electronic voting platform EVoting, the implementation of which will safeguard the principle of simultaneity or secrecy of voting. Detailed instructions for using this electronic voting system can be found in the Annex to these instructions.

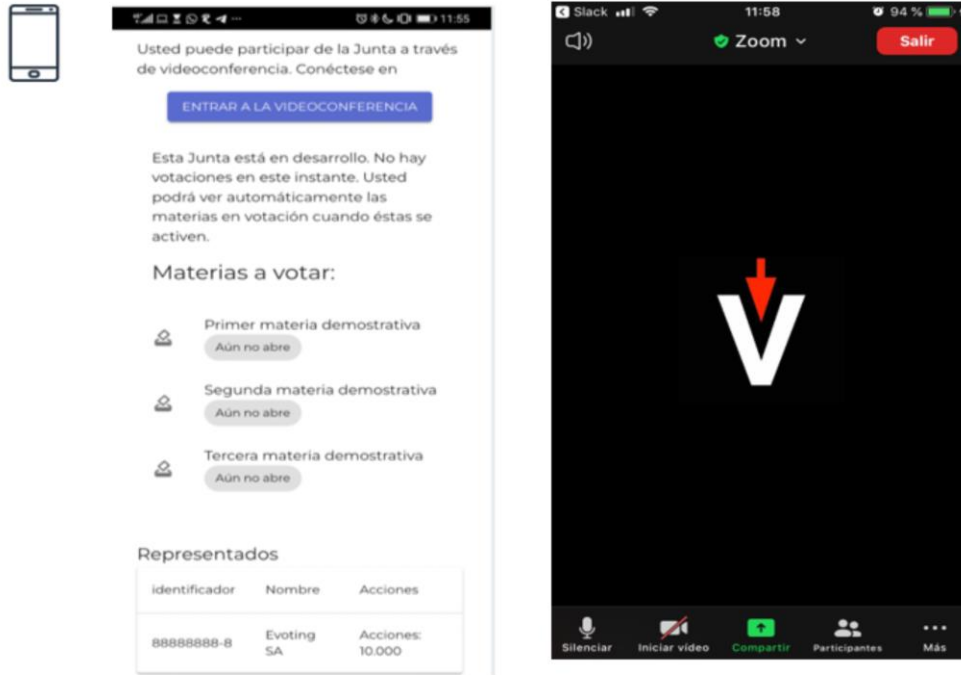
#### **V. CMF PARTICIPATION**

In the event that a CMF representative confirms his/her attendance at the Meeting, by email to the following address: [registrojuntas@dvc.cl](mailto:registrojuntas@dvc.cl), the Company will send an email in response with the respective link (in relation to which the procedure in sections II and III above must be followed), which will allow him/her to access the Zoom videoconferencing platform and thus participate in the Meeting remotely.



## VI. GENERAL CONSIDERATIONS

- i. **Minimum Requirements:** To participate in the Meeting remotely, you will need to have a device with Internet access, a webcam, speakers and a microphone that are properly enabled. If you do not have these, you run the risk of not being able to participate in the Meeting, not being able to see its development or being prevented from exercising your right to speak. It is suggested that you use personal headphones and a microphone to improve the experience of participating in the Meeting.
- ii. **Internet Access:** To participate in the Meeting remotely, an Internet connection is required. Given that it is a streaming service that requires high capacity and stability, it is suggested to have sufficient bandwidth to allow uninterrupted participation and an adequate participation experience in the Meeting. If you do not have an adequate connection, your participation could be affected, or you could even involuntarily leave the Meeting. It is also suggested to have the Google Chrome browser to access the platform. Please note that, if the Participant has a plan with limited data usage, given the nature of streaming, this could consume all or a significant part of their data.
- iii. **Please remember that if you are connected from a mobile phone or tablet, you must keep both windows open at all times (voting platform and Zoom videoconferencing platform).**



**AS A SAFETY MEASURE AND TO AVOID INCONVENIENCE AND DELAYS, REMOTE PARTICIPANTS WILL BE ABLE TO CONNECT FROM 1:30 P.M. ON MONDAY, MARCH 24, 2025, SO THAT ALL PARTICIPANTS ARE PROPERLY CONNECTED AND OPERATIONAL AT THE START TIME OF THE MEETING.**

**HELP DESK: AT ALL TIMES DURING THE DEVELOPMENT OF THE MEETING, TECHNICAL ASSISTANCE FROM THE HELP DESK WILL BE AVAILABLE TO PARTICIPANTS, ACCESSIBLE BY TELEPHONE AT +562 23939003 AND BY EMAIL AT [registrojuntas@dvc.cl](mailto:registrojuntas@dvc.cl), TO SOLVE TECHNICAL PROBLEMS WITH ACCESS TO THE VOTING OR VIDEO CONFERENCE PLATFORMS, IF APPLICABLE.**