Fourth Quarter 2017 Results Presentation



March 2018

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### Full Year 2017 Highlights



Operating income improved 25.8% YoY reaching US\$715MM, the highest amount in the history of LATAM



Deepest transformation in the history of LATAM



First year of revenue expansion since the combination between LAN and TAM, with RASK increases across all business units



Contained cost increase despite the 21.1% increase in fuel price, annual inflation and non-recurring costs



Strict investment discipline as part of the deleveraging strategy



Network expansion through 30 new routes during 2017 with strong focus in customer experience

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#### Fourth Quarter 2017 Financial Summary

(US\$ Millions)	4Q17	4Q16	Change	2017	2016	Change
<b>Total Operating Revenues</b>	<b>2,768</b>	<b>2,569</b>	7.7%	<b>10,164</b>	<b>9,527</b>	6.7%
Passenger	2,275	2,112	7.7%	8,494	7,878	7.8%
Cargo	337	309	9.0%	1,119	1,111	0.8%
Others	156	148	5.5%	550	539	2.1%
Total Operating Costs	-2,498	-2,374	5.2%	-9,449	-8,959	5.5%
<b>Operating Income</b>	270	195	<b>38.4</b> %	715	568	25.8%
Operating Margin	9.8%	7.6%	2.2 p.p.	7.0%	6.0%	1.1 p.p.
Net Income	67	54	23.6%	155	69	124.4%
EBITDAR	660	<b>591</b>	11.7%	<b>2,296</b>	<b>2,097</b>	<b>9.5</b> %
EBITDAR Margin	23.9%	23.0%	0.8 p.p.	22.6%	22.0%	0.6 p.p.

## Fourth Quarter 2017 Operating Statistics

	System Capacity	Capacity	Traffic	Load Factor	RASK (US Cents)
International (Long Haul & Regional)	55%	+3.8%	+3.6%	<b>86.</b> 1% (-0.2 p.p.)	6.3 (+5.6%)
Domestic Brazil	27%	+0.9%	+2.7%	<b>84.7</b> % (+1.5 p.p.)	BRL 4Q17:+6.6% <sup>1</sup> 7.0 (+4.0%)
SSC Domestic	18%	-0.2%	+1.2%	82.3% (+1.1 p.p.)	<b>7.6</b> (+5.5%)
Passenger		+2.3%	+2.9%	<b>85.1%</b> (+0.5 p.p.)	<b>6.5</b> (+5.3%)
Cargo		-3.6%	-1.1%	<b>58.4%</b> (+1.4 p.p.)	<b>20.5</b> (+13.1%)

1 Excluding proportional margin contribution from Multiplus

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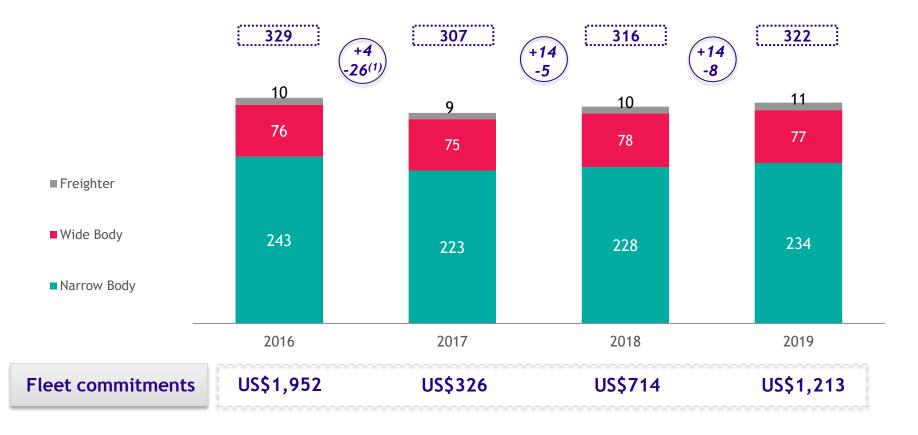
# Total costs excluding fuel were up by 1.6% in the fourth quarter

Total Costs US	\$\$MM		4Q17	4Q16	Change
Wages & Benef	fits		520	497	+4.7%
Fuel Cost			651	557	+16.9%
Fleet Cost			507	472	+7.4%
Others			819	848	-3.4%
Operating Cost	.s		2,498	2,374	+5.2%
CASK			7.2	7.0	+2.9%
Operating Cos	ts ex fuel		1,847	1,817	+1.6%
CASK ex-fuel			5.3	5.3	-0.6%
Passen	ger ASK	Number of e	employees <sup>(1)</sup>	<u>N</u>	umber of aircrafts
+2.3	%		-7.1%		-22 aircrafts
34,155	34,927	46,264	42,985	32	9 307
4Q16	4Q17	4Q16	4Q17	4Q	16 4Q17

(1) Average

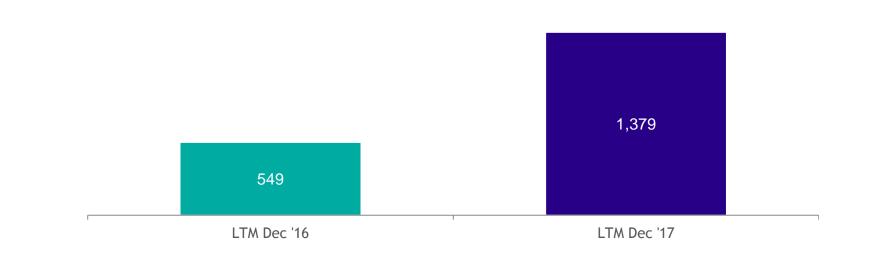
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#### LATAM's operating fleet plan



# Significant improvements on operating cash flow generation

Free cash flow<sup>(1)</sup> (USD billion)





 $\nearrow$  Positive impact from the negotiations related to our fleet plan

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## Continue improving main credit metrics and adjusting our fleet

	(US\$ Million)	December 31, 2017	December 31, 2016	Changes
	Cash & cash equivalents	1,614	1,486	+128
Cash & Cash equivalents	RCF & commited credit lines	450	325	+125
	Liquidity <sup>(1)</sup>	20.3%	19.0%	+1.3pp
	Net Debt	6,277	7,119	-841
Leverage	Adjusted Net Debt	10,334	11,101	-767
	EBITDAR(LTM)	2,296	2,097	+199
	Leverage <sup>(2)</sup>	4.5x	5.3x	-0.8x

(1) % of last twelve months revenues. Includes RCF.

(2) Adjusted for the capitalization of operating leases (7x yearly expense)

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## Extended Debt Maturity<sup>(1)</sup> Profile and Lowered Cost of Debt

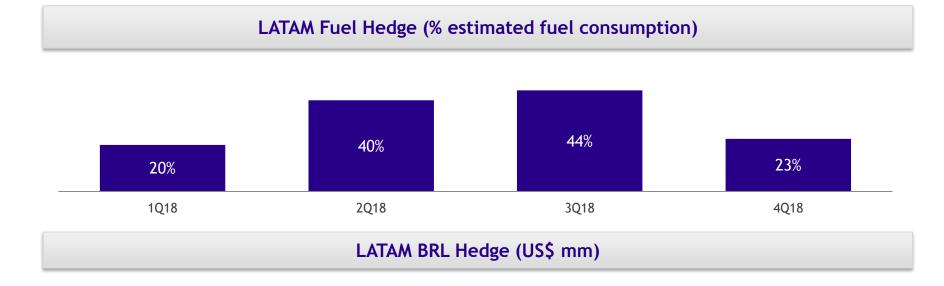
#### Total Gross Debt: US\$8,6 Bn 1,544 1,440 1,120 1,105 Secured Unsecured Debt maturity<sup>(2)</sup> by December 31, 2017 Total Gross Debt: US\$7,9 Bn 1,544 1,465 1,130 1,070 Secured Unsecured

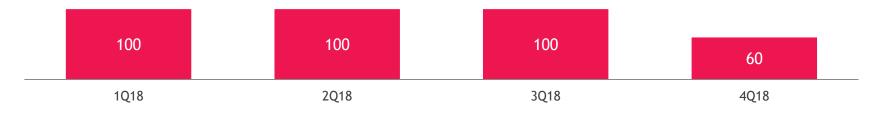
Debt maturity by December 31, 2016

Does not include PDPs nor Short Term Debt

Does not consider US\$500 MM of TAM21's liability management in 2017 (2)

#### Fuel and FX hedging portfolio





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#### A transformation year for LATAM

Implemented

Announced



Launched in all domestic markets within six months



Segmented customer offering through branded-fares



700 self-service kiosks in 80 airports to date



New premium menu in international long-haul flights

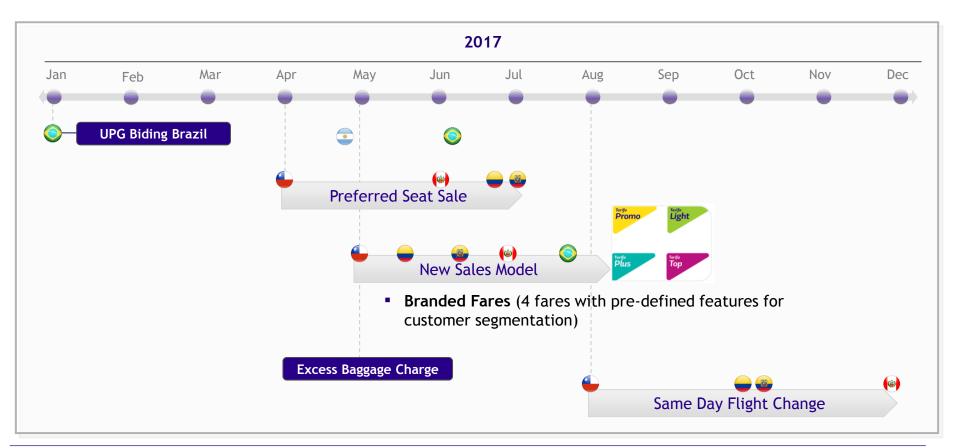
Wi-Fi in Brazil's narrow-body flights



Wide-body cabin retrofit



#### Strong focus on ancillary initiatives



#### Latin America's Biggest Network

30 New Routes during 2017 and new destinations for 2018



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## Guidance 2018

		2017	2018 guidance
Passenger (ASK)	International	3.8%	6% - 8%
CT	Domestic Brazil	(3.6%)	2% - 4%
	Domestic Spanish Speaking Countries	(0.1%)	6% - 8%
	Total	0.9%	5 - 7%
Cargo (ATK)		(7.1%)	1% - 3%
Operating Margin (%)		7.0%	7.5% - 9.5%

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